

Automated survey processing: A smoother path to HCAHPS compliance

Patient satisfaction has assumed a key role in reimbursement with the introduction of the Hospital Consumer Assessment of Health Providers and Systems Survey (HCAHPS). Statistics from HCAHPS patient surveys must be submitted to CMS for payment, but collecting data manually is slow and error prone. And incomplete, incorrect or late data submissions decrease reimbursements needed to maintain patient care standards. But with ABBYY technology you can swiftly, accurately and automatically process HCAHPS and other surveys.

ABBYY helps you to automate the entire survey processing workflow. From scanning of surveys and data extraction to automatic validation and verification of data, it eliminates time-consuming error-prone manual processes. Ensuring data is captured and processed in a manner consistent with data integrity rules, ABBYY speeds the collection and submission of survey results – making sure it's received in time to claim full benefits.

ABBYY: Your solution to accurate and automatic survey processing – and better cash flow management

With ABBYY capture and classification technology, providers can rededicate precious human resources to their primary mission: caring for patients. Plus, they can better manage their cash flow in support of that mission. And they can plan more effectively knowing that their data will be accurate and submitted in time for full reimbursement.



Improve your HCAHPS Processing with ABBYY

Take the data. Leave the paper. ABBYY offers an affordable standalone solution with options that scale to a complete enterprise or clinic wide solution. Either way, the technology is highly accurate and automatically learns to recognize documents of different types, transforming them into information that is immediately ready to use in other clinical or business applications.

Whitepaper

Reimbursement rates from insurance companies and the government are falling, but administrative costs related to paperwork are rising. To maintain revenue and quality of care, you need to reduce costs and increase efficiency. And Ralph Gammon's whitepaper, *Applying Document and Data Capture Software in the Healthcare Industry* shows how.

[Download the whitepaper](#)

Features

With FlexiCapture, you can:

- Automate your entire survey workflow
- Speed submission of survey data to make sure deadlines are met and full CMS reimbursements are collected
- Eliminate manual data entry and reduce risk of human errors
- Reduce the costs associated with processing surveys and raise reimbursement rates
- Plan more effectively knowing that data will be accurate and submitted in time for full reimbursement

This powerful and easy-to-use technology is also highly scalable and can easily be extended to processing many other kinds of hospital forms – allowing its costs and benefits to be spread over multiple projects and departments.

Prepare for tomorrow's challenges today

HITECH, the Patient Protection and Affordable Care Act, the growing pool of retiring Baby Boomers – healthcare providers face increasing challenges to maintain standards of excellent, affordable care. But they cannot expect more funding. ABBYY technology can make an important difference in managing virtually all your forms – helping to reduce costs, increase productivity and streamline processing.

Learn More

Find out how ABBYY can help you easily capture, process and submit surveys and other forms you receive in the future, visit ABBYY.com or call 866.463.7689.

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