Quotation:
“We always suggest our customers to implement a process supported by skilled and qualified people along with a suitable tool,” – says one of the ONSET managers.

Big changes - a time for opportunities
With the privatization of telecommunications in 1998 and the emergence of new operators in this sector with an unprecedented offer of new services and features, management of telecommunications costs became really complex. There was a scenario of exponential growth of the telephone network and Internet access. This growth is associated with progressive reduction of unit values of minutes of voice traffic and Kbps offered. The most notable growth of this type can be noticed in the mobile field. In Brazil a telephone network started its development with about 30 million handsets in 1998 and multiplied up to 245 million handsets in 2010. Thus the use of telecommunication services turned out to be one of the biggest costs for the companies. Aware of this, ONSET took the challenge to minimize companies’ expenses in this area through the auditing of telephone invoices. Although, the task was far from being a bed of roses.

The challenge
For the effective management of telecom costs, a key requirement is the validation of invoices. The validation should be done by comparing the values of items billed by operators against the values contracted by the client. The whole point that makes this task complex is the amount of items that comprise a telecommunications bill and the variety of descriptions used by the operators, for which there are no standards. When it comes to processing of monthly traffic of invoices, two main obstacles make manual validation unfeasible or even impossible: variable amount of invoices each month and a large volume of items to be addressed (some bills can be up to 10 million items). The paramount task for ONSET was to supply a suitable tool to automate the processing of hundreds and thousands of bills.

About ONSET
ONSET has been known on the IT and Telecommunication market since 1996 developing solutions for optimization and cost reduction of the working processes in these spheres. Today the company has a great experience in projects of national and international levels and deep knowledge in planning, construction, operation and management of the environments of IT services and Telecom. Among its clients there are HospitalViValle, SystemCred, Grupo Renac, PERNAMBUCANAS, Servicos Financieras ML, Johnson & Johnson, DIGEX Aero Maintenance, COBEX, Belocal, The Chemical Company BASF.

For more information please visit company’s website:
http://www.onset.com.br
How to handle it

The tool must be able to convert paper invoices into electronic files as quickly and accurately as possible, with minimal manual intervention; and to treat labels, tables, tags and other information critical for the deal and containing in the paper invoices. ABBYY FlexiCapture 9.0 was the solution that answered ONSET’s needs, gaining speed and without losing quality.

First invoices are scanned and imported into the tool. The documents appear to have similar structure but not completely the same, therefore they are analyzed by the FormDesigner – one of the components of ABBYY FlexiCapture 9.0 – that adjusts the whole system to recognize and extract the necessary data. Then the data are verified and exported in a reliable, accurate, searchable and highly structured form into other formats, which are processed further on in the workflow.

The Results

Adopting ABBYY FlexiCapture, ONSET gained the possibility to give the printed invoices the same treatment – standardized, accurate document analysis and data collecting – which is normally given only to the electronic invoices. The single additional step in this process was the scanning and exporting of the information into an electronic file, which still did not prevent from the general time and costs savings over the whole process. The solution perfectly met the needs of ONSET’s customers as many of them have to deal with paper invoices due to the fact that the validation of paper invoices is now a reality in this market and the gap in service provision in this sphere is to be quenched. As a result ONSET increased the number of its clients and profit and found in ABBYY FlexiCapture the solution to its needs.

About ABBYY

ABBY is a leading provider of document recognition, data capture, and linguistic technologies and services. Its products include the ABBYY FineReader line of optical character recognition (OCR) applications, ABBYY FlexiCapture line of data capture solutions, ABBYY Lingvo dictionary software, and development tools. ABBYY Language Services provides comprehensive linguistic solutions to corporate customers. Paperintensive organizations from all over the world use ABBYY solutions to automate time- and labour-consuming tasks and to streamline business processes. ABBYY products are used in large-scale government projects such as those of Australian Taxation Office, Lithuanian Tax Inspectorate, Ministry of Education of Russia, Ministry of Education of Ukraine, and Montgomery County Government of the USA. Companies that license ABBYY technologies include BancTec, Canon, EMC/Captiva, Hewlett-Packard, Microsoft, NewSoft, Notable Solutions, Samsung Electronics and more. ABBYY OCR applications are shipped with equipment from the world’s top manufacturers such as Epson, Fujitsu, Fuji Xerox, Microtek, Panasonic, Plustek, Toshiba, and Xerox. ABBYY is headquartered in Moscow, Russia, with offices in Germany, the United States, Ukraine, the UK, Japan and Taiwan. For more information, visit www.ABBYY.com